



QUALITY POLICY

To create a brilliant
connected future for
New Zealand

Connect 8 Ltd is dedicated to providing excellent service provision and innovative solutions that meet and exceed the quality standards expected by our clients. Our success is based on the company's core values (SPIRIT) to continuously improve the effectiveness of our people, services, processes and the Integrated Management System (IMS).

Connect 8 Ltd is committed to:

- Maintaining our IMS to meet ISO 9001 certification to provide employees, interested parties and other stakeholders with the leadership, guidance and processes to ensure our service provision to all our clients is consistent throughout the company.
- Ensuring our practices, processes and actions meet all contractual, legal/regulatory, commercial and professional requirements to effectively understand and deliver our clients' needs confidently.
- Providing technically innovative, defect free products and services with on-time delivery.
- Establishing clear measurable objectives and plans that support our journey towards business excellence.

A handwritten signature in white ink, appearing to read 'Ray O'Regan'.

Ray O'Regan
CHIEF EXECUTIVE

August 2020